

No. IPH-SP-III-HPPSGA -Vol-1. /15- 257-75 Audit Memo
Government of Himachal Pradesh
Irrigation-cum-Public Health Department.

To

All the Chief Engineers(Zonal Offices),
I&PH Department H.P.

All the Superintending Engineers(Circle Offices),
I&PH Department H.P.

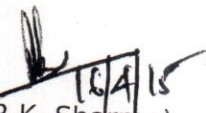
Dated Shimla-171001, the 16th April, 2015.

Subject: Thematic Audit on "Implementation of Right to Public Service Guarantee (RPSG) Legislation for the period 2012-13 to 2014-15.

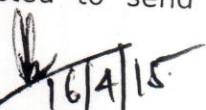
Enclosed please find herewith a photocopy of Audit Memo NO.I & II dated 16.04.2015 as received from Audit Officer (Camp Shimla) O/o Principal Accountant General (Audit), Himachal Pradesh Shimla-3 on the subject cited above.

It is therefore requested that the point wise reply of questionnaire a/w prescribed proformas (I to IX) may be sent to this office through email or fax latest by 23.04.2015.

Encl: As above.


(Er. R.K. Sharma)
Engineer-in-Chief,
I&PH Department,
U.S. Club, Shimla-171001.

Copy a/w enclosures to Chief Engineer-cum-Director (WSSO), SWSM Dhalli Shimla-12. He is requested to send the reply of questionnaire to this office immediately.


(Er. R.K. Sharma)
Engineer-in-Chief,
I&PH Department,
U.S. Club, Shimla-171001.
Telefax: 01772652847
E-Mail: eespiph@gmail.com

"SAVE WATER SAVE LIFE"

**Office of the Principal Accountant General (Audit),
Himachal Pradesh, Shimla-171003**

Audit Memo No. 1

Dated: 16-4-2015

Subject:- Thematic Audit on "Implementation of Right to Public Service Guaranty (RPSG) Legislation" for the period 2012-13 to 2014-15.

Please supply the information on the subject cited above for the period 2012-13 to 2013-14.

As per Rule 4 of Himachal Pradesh Public Service Guarantee (HPPSG) Rules, 2011 that the designated officer shall cause to exhibit the information of the services to be provided on the official website of his office as well as on the notice board of the office installed at a conspicuous place in Form-II for the convenience of the general public.

Whether such information was displayed on the notice board or exhibit on official website of the office?

Whether salient features of the each service have been displayed at all places/entry points likely to be visited by the Service seekers?

Whether any steps have been taken regarding RPSG Act to raise public awareness among the masses through news papers, media and other resources
If yes, copies of the same may be supplied or if no reasons thereof may be stated.

As per the rule 10 of HPPSG Rules.2011 the designated officer and first and second appellate authorities shall maintain the records of application received and the appeal filed in registers maintained in Form-III, IV and V.

Whether such record was maintained in the prescribed proformas given in HPPSG Rules, 2011 if yes, copy of the same may be supplied or if no, reasons thereof may be stated.

Whether any application received for any services from any person in prescribed proforma and rejected under Sub-section (2) of Section 5 or not provided the services within stipulated period and file an appeal to the first appellate authority within thirty days from the date of rejection of application or the expiry of the stipulated time limit.

Whether any responsibility was fixed on the designated officer by the second appellate authorities on any appeal proceedings to prove that denial of a request was justified but the designated officer was failed to provide the services within stipulated time limit.

Whether the monitoring in respect of notified services Sanction of water connection (Domestic/Commercial), Minor Breakdown in drinking water supply and irrigation schemes, failure of power supply, Minor breakdown in pumping machinery due to greasing oiling change of gland packing pump checking ailment and replacement of Nuts, Bolts, services etc., Breakage of existing fittings union, valve, line etc., Bursting of packing of flanges of common headers/suction pipe or rising main, Leakage in rising main, Major breakdown in drinking water supply and irrigation schemes, Burning of transformer of HPSEB and failure of supply, Burning of electric parts due to lightning, Land sliding due to rainy seasons, pumps, motors including stand by pump sets going out or order simultaneously, is being done or not. If no, reasons thereof may be stated.


Audit Officer
Camp Shimla

To

Engineer-in-Chief
IPH Department US Club Shimla