

Government of Himachal Pradesh  
Department of Irrigation & Public Health

No. IPH-B(A)4-2/2011

Dated Shimla-171002,

7/01/2012

**NOTIFICATION**

In supersession of this department's notification of even No. issued on 14.12.2011 and in exercise of the powers vested under Section 3 of the Himachal Pradesh Public Service Guarantee Act, 2011, the Governor, Himachal Pradesh now is pleased to notify the following services, Designated Officers, Appellate Authorities thereunder for providing the services within the prescribed time limits relating to Irrigation & Public Health Department for the purpose of the above said Act :-

| Sr. No. | Title of Services  | Designated Officers                           | Time limit for providing service.  | 1 <sup>st</sup> Appellate Authority               | 2 <sup>nd</sup> Appellate Authority |
|---------|--|---|--|---|-------------------------------------|
| 1.      | Sanction of Water Connection. (Domestic/ Commercial)   | Assistant Engineer of concerned Sub-Division. | One Month  | Executive Engineer (EE) of the concerned Division | State Information Commissioner.     |
| 2.      | <b>Minor breakdown in drinking water supply and irrigation schemes.</b>  |   |  |   |                                     |
| i)      | Failure of power Supply.   | Junior Engineer of the concerned Section      | One Day (Water supply will be restored after one day of restoration of power supply by HPSEB). | -do-  | -do-                                |
| ii)     | Minor breakdown in pumping machinery due to greasing, oiling, change of gland packing pump including checking of alignment and replacement of Nuts, Bolts, Screws etc. | -do-  | Three days   | -do-  | -do-                                |
| iii)    | Breakage of existing fittings, union, valve, line etc.   | Junior Engineer of the concerned Section      | Five days  | -do-  | -do-                                |

|  |  |  |   |   |                              |
|--|--|--|---|---|------------------------------|
| v)   | Bursting of packing of flanges of common headers/ suction pipe or Rising main. | -do-                                     | Five days   | -do-  | -do-                         |
|  | Leakage in rising main   | -do-                                     | Five days   | -do-  | -do-                         |
| <b>3. Major breakdown in drinking water supply and irrigation schemes.</b> |  |  |   |   |                              |
|  | Burning of transformer of HPSEB and failure of supply.                         | Junior Engineer of the concerned Section | One Day (Water supply will be restored after one day of restoration of power supply by HPSEB) | Executive Engineer (EE) of the concerned Division | State Information Commission |
| ii)  | Burning of electric parts due to lightening                                    | -do-                                     | 3 days  | -do-  | -do-                         |
| iii)   | Land sliding during rainy season   | -do-                                     | 7 days (For laying of pipe line or laying of bypass system)                                   | -do-  | -do-                         |
| iv)  | Pumps, Motors including standby pump sets going out of order simultaneously    | -do-                                     | 7 days  | -do-  | -do-                         |

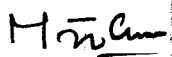
By order

Principal Secretary (IPH) to the,  
Government of Himachal Pradesh

Endst. No. IPH-B(A)4-2/2011 Dated Shimla-171002, 7/01/2012

Copy for information and necessary action is forwarded to:-

1. The Secretary to Governor, HP, Shimla-2.
2. Pr. Secretary to Chief Minister, HP, Shimla-2.
3. All Pr. Secretaries/ Secretaries to the Government of HP, Shimla-2.
4. Engineer-in-Chief (IPH) HP, US Club, Shimla-1. He is requested to circulate the notification amongst all concerned and also upload the same in the departmental website for public domain.
5. Director, NIC, HP Secretariat, Shimla-2.
6. Section Officer, IPH-A Section, HP Secretariat, Shimla-2.

  
 Deputy Secretary (IPH) to the,  
Government of Himachal Pradesh